

Figure 1

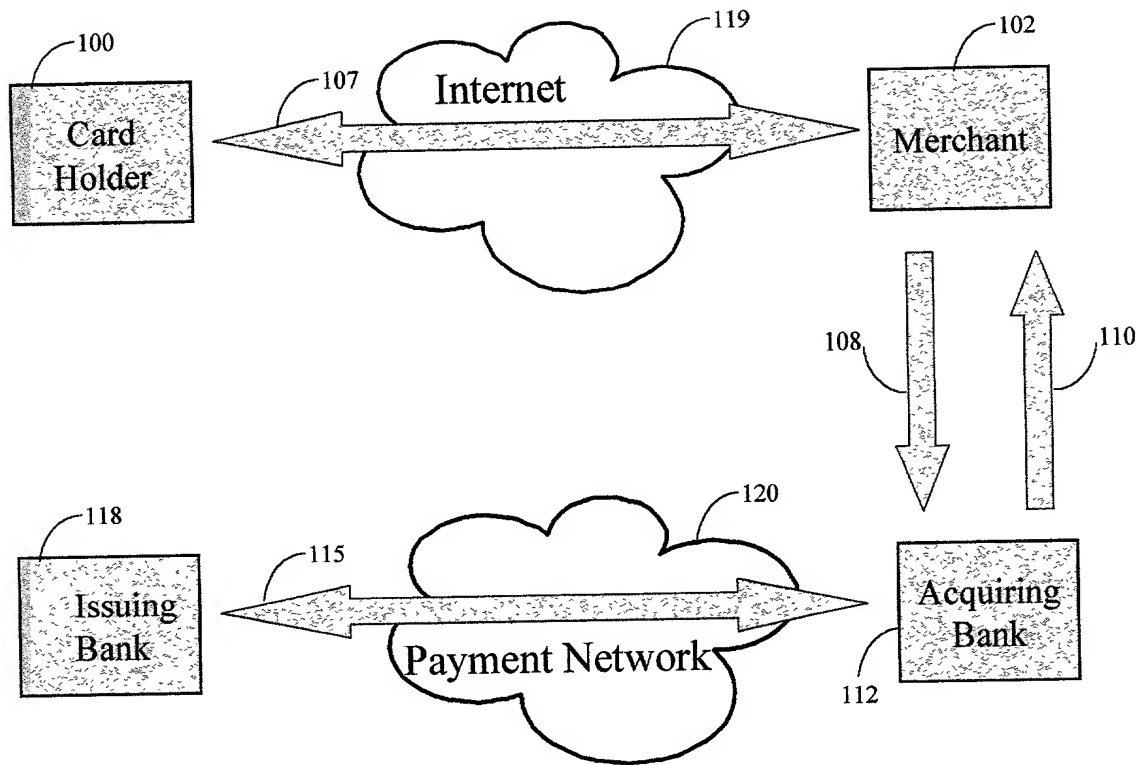


Figure 2

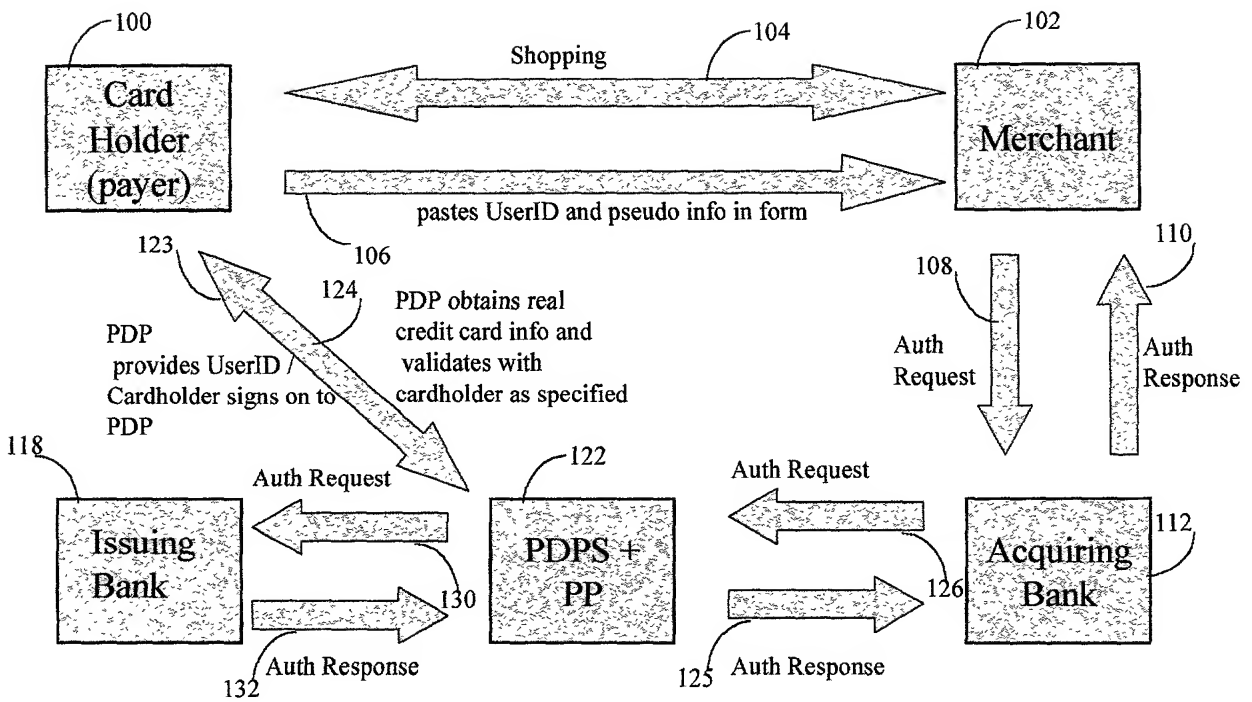


Figure 3

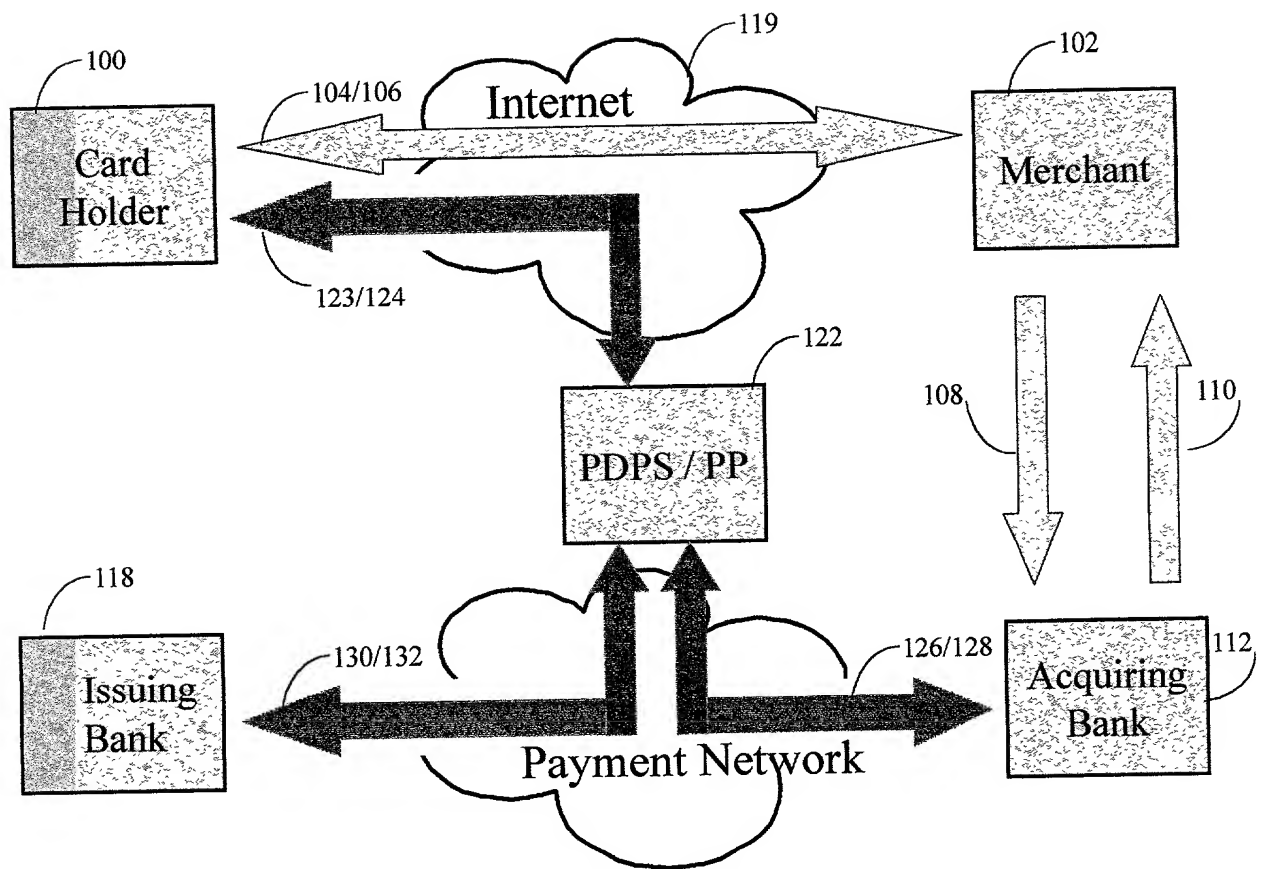


Figure 4

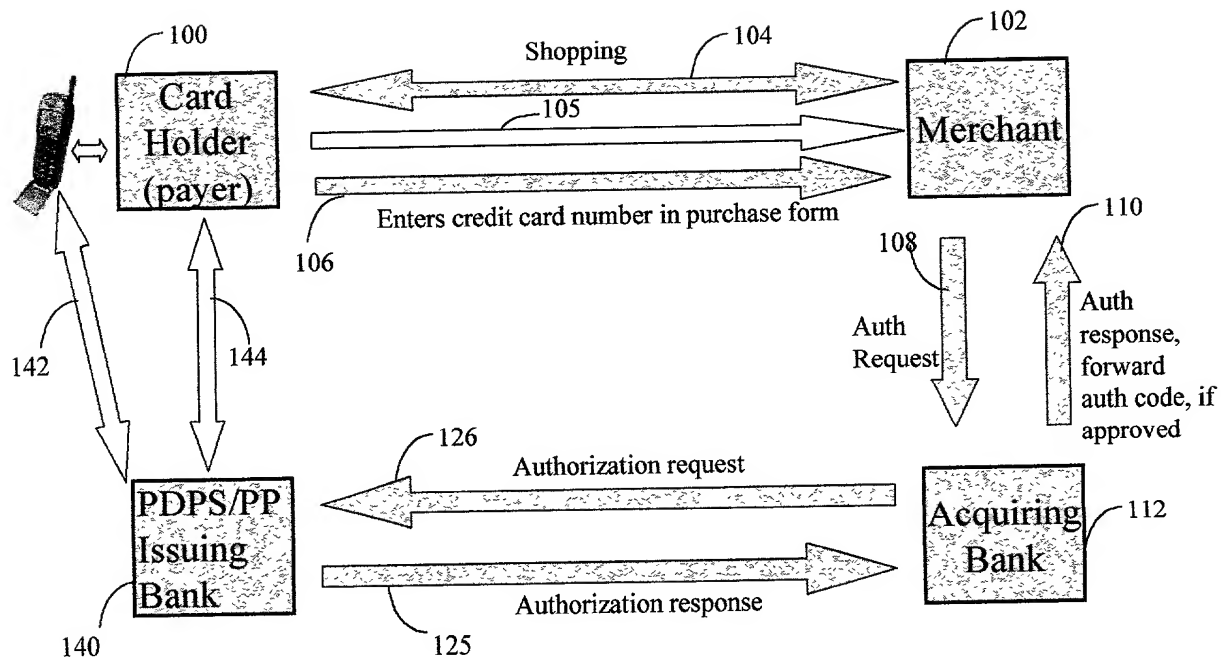


Figure 5

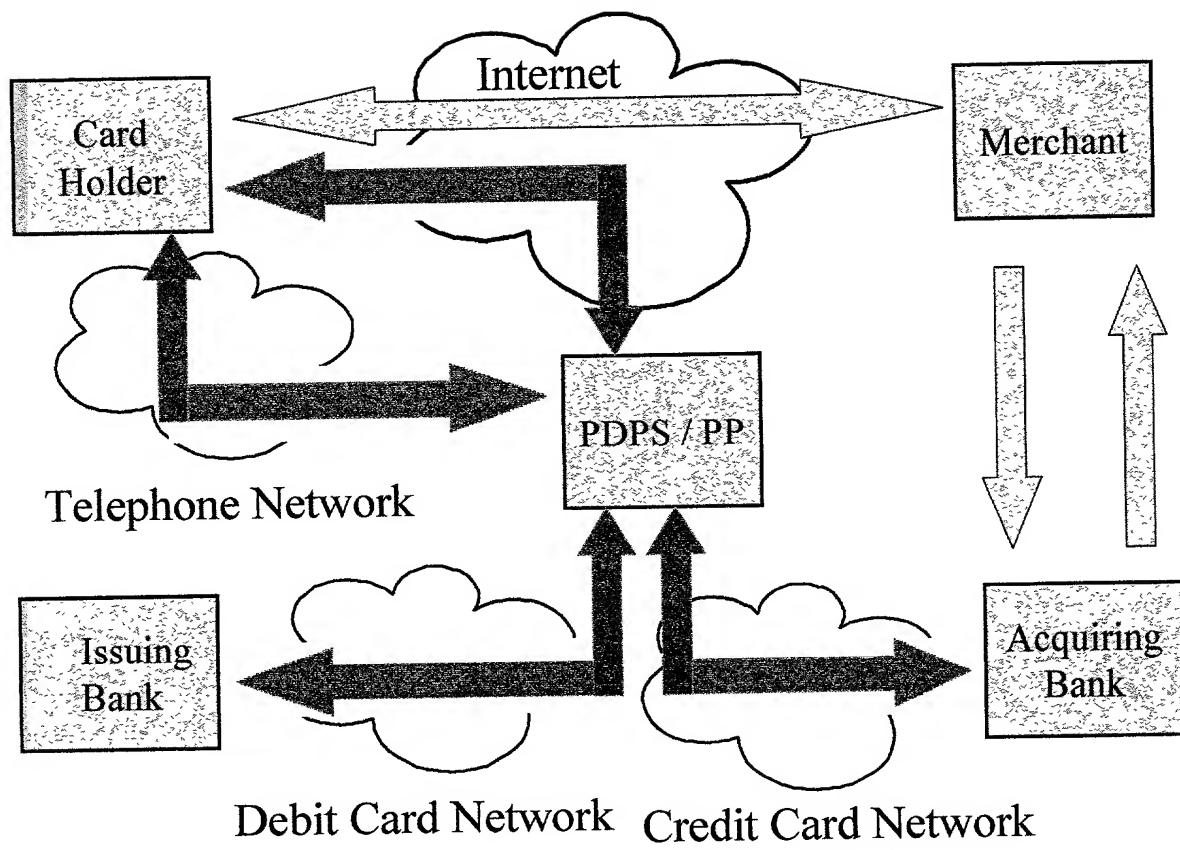


Figure 6

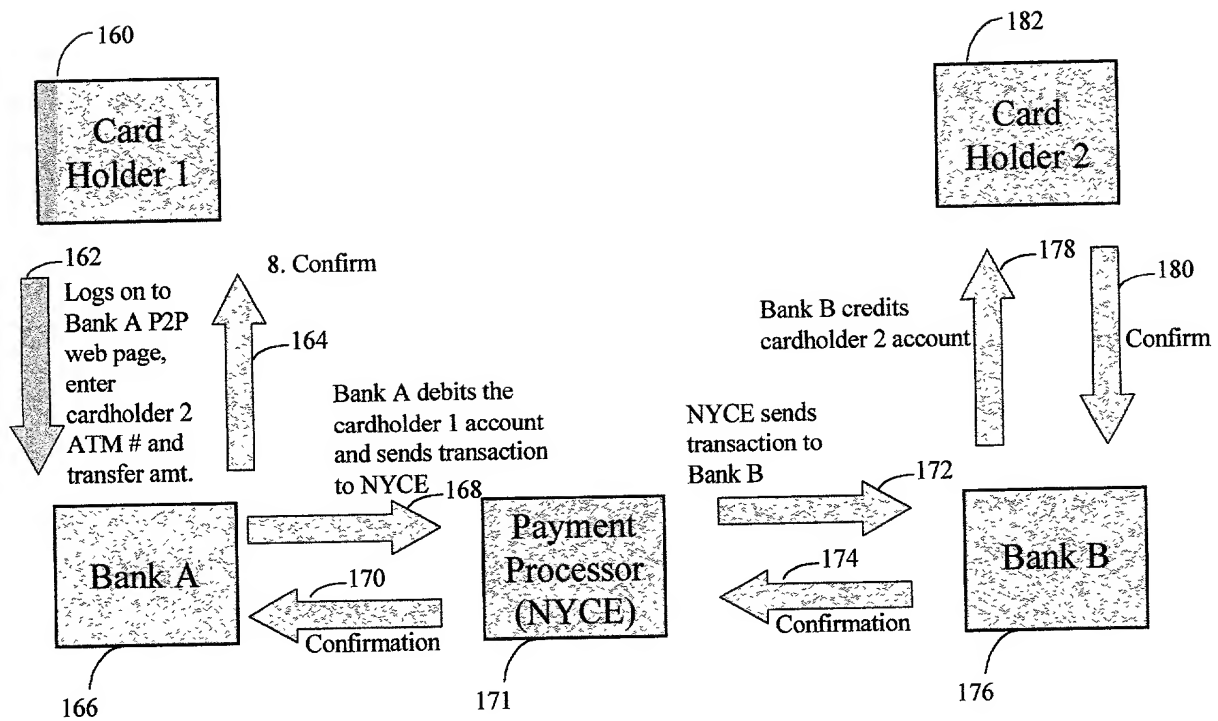


Figure 7

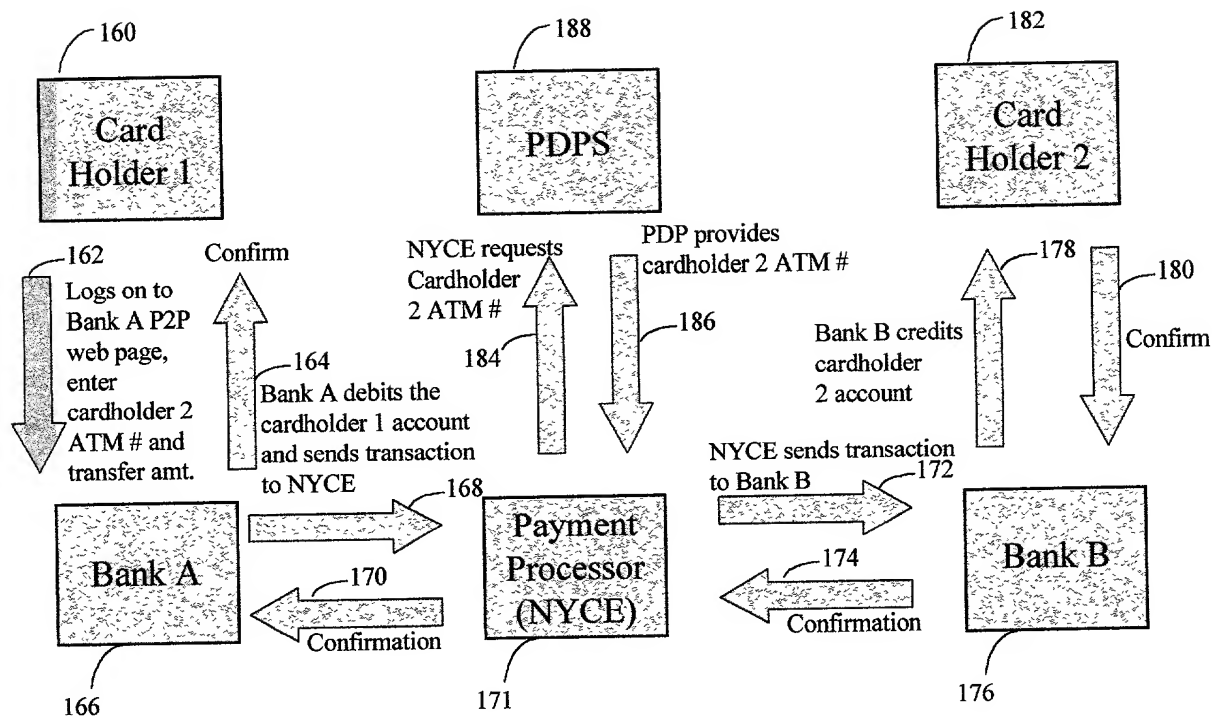


Figure 8

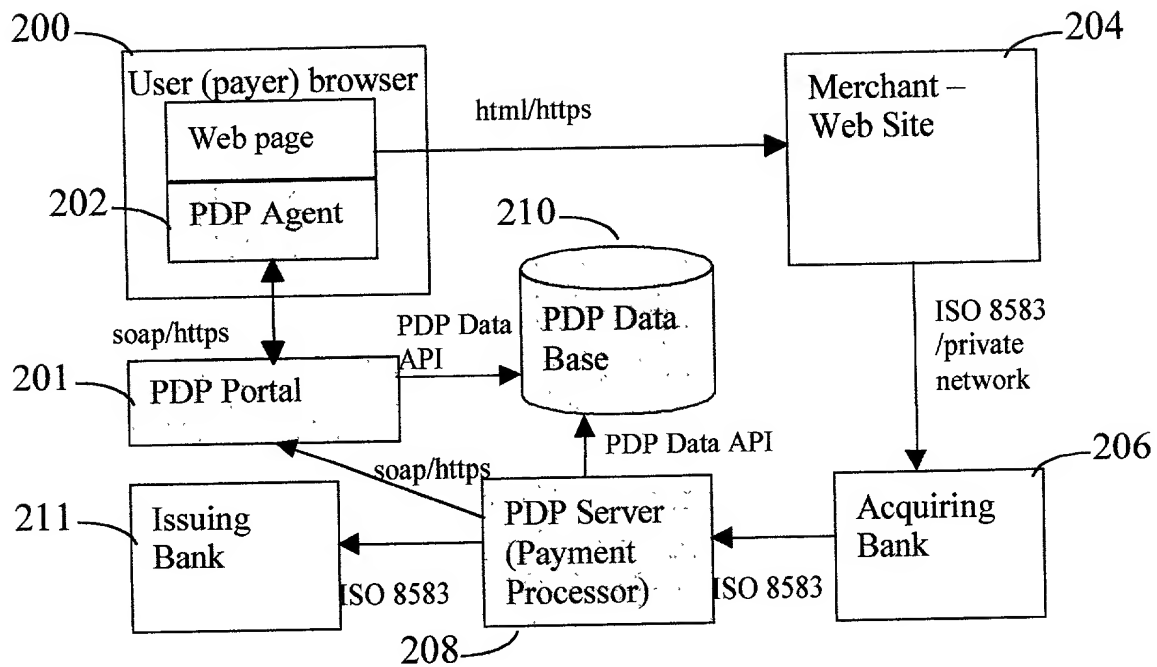
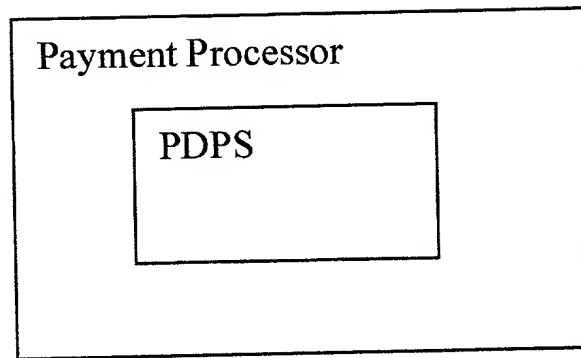


Figure 9

Intranet Configuration:



e-Service Configuration:

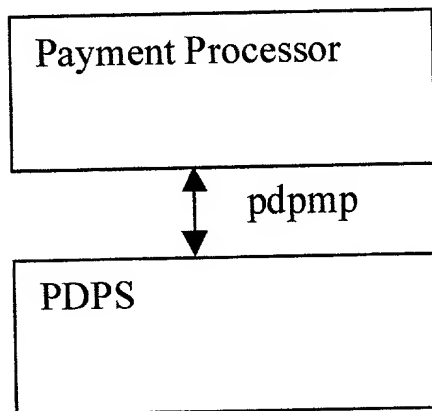


Figure 10

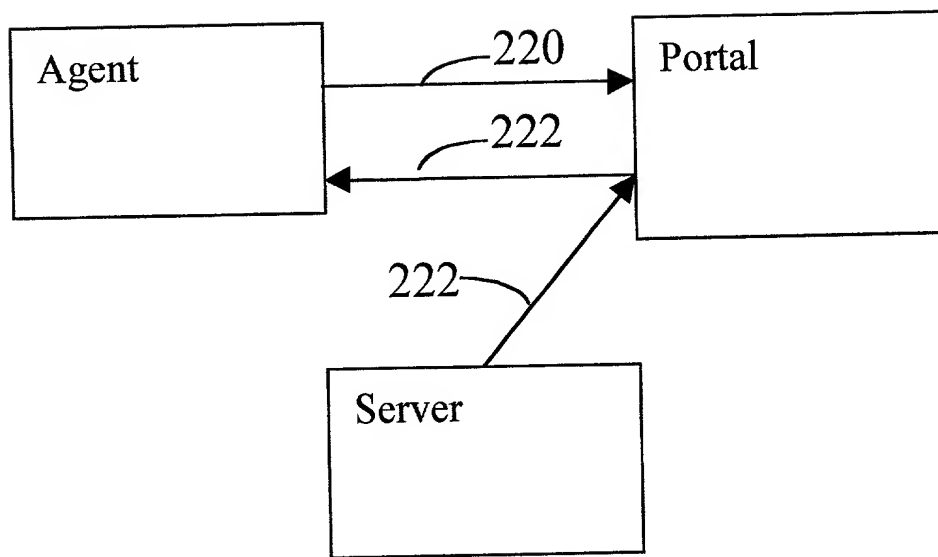


Figure 11

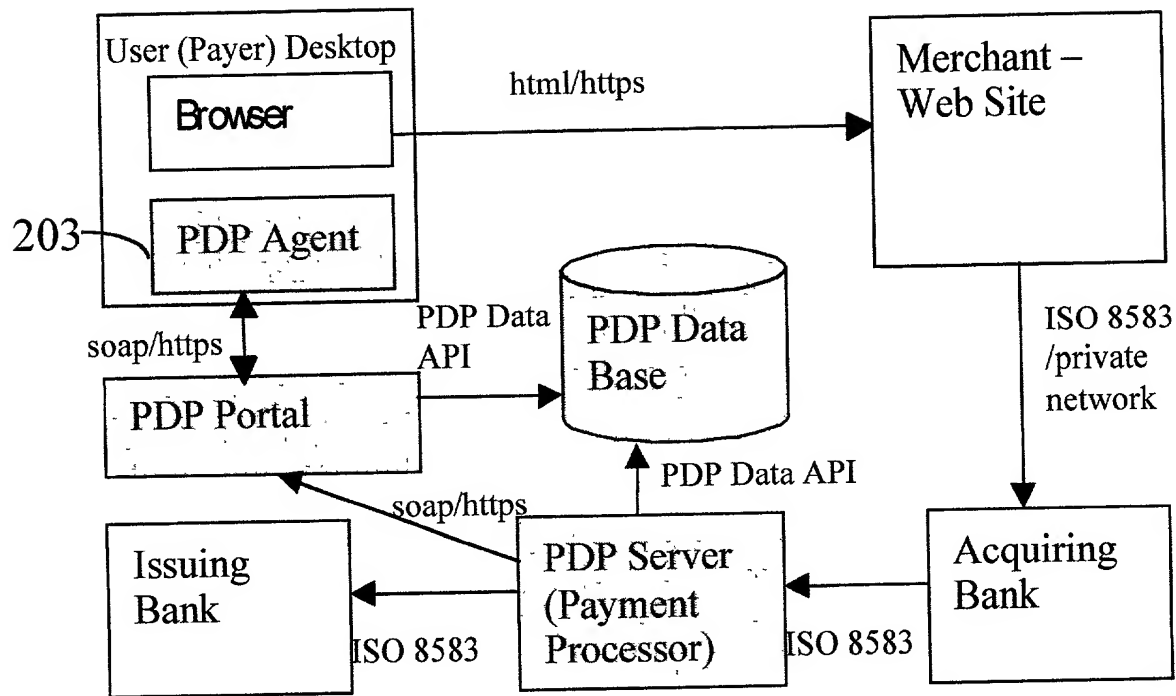


Figure 12 A

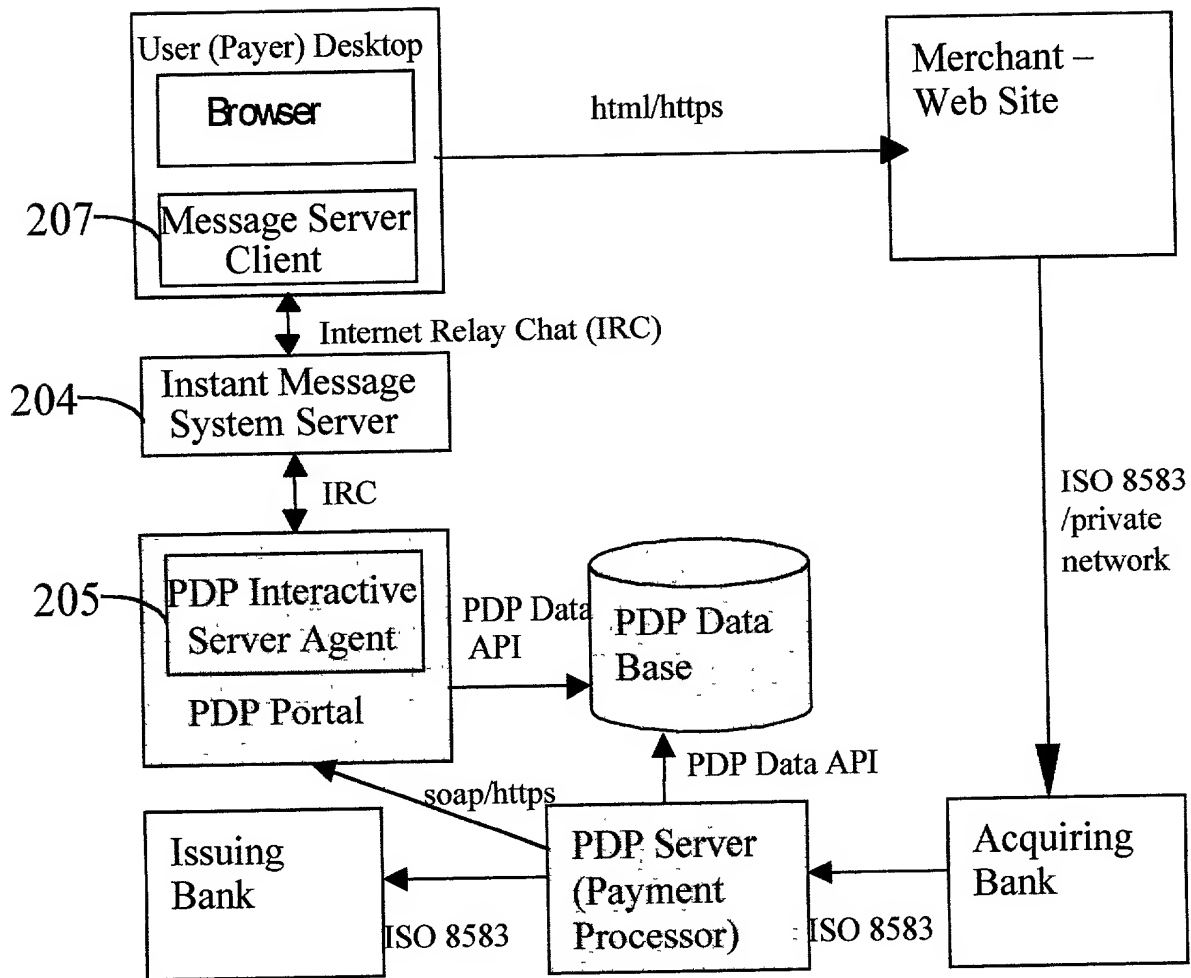


Figure 12 B

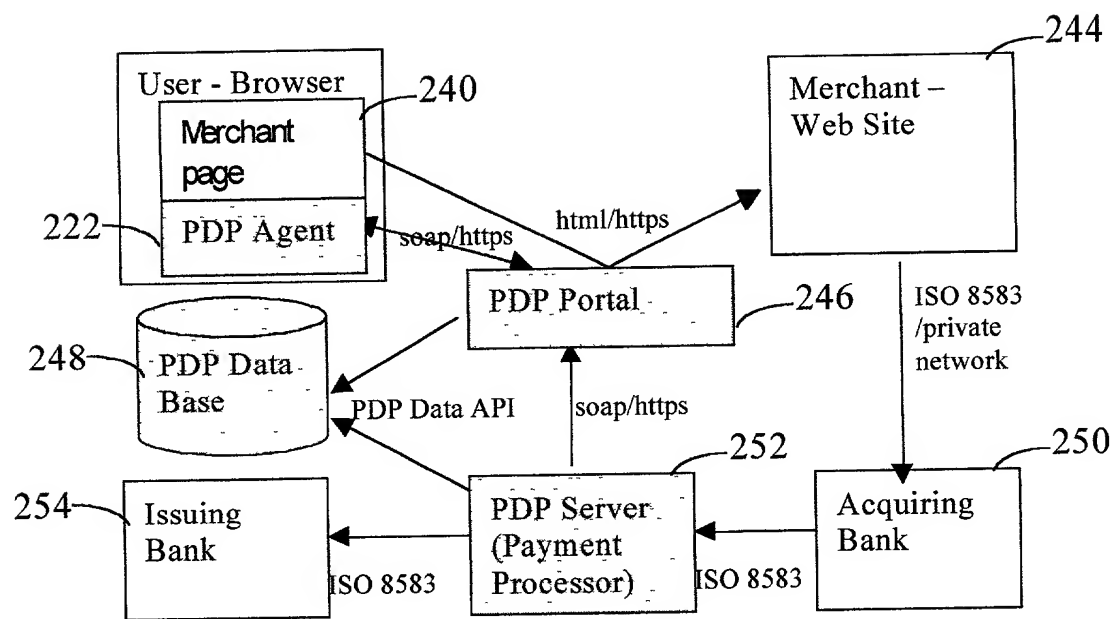


Figure 13

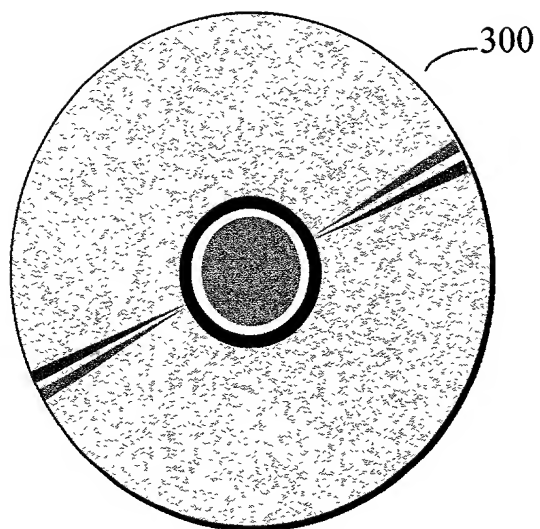


Figure 14

The screenshot shows the 'My Bank' eBuyPhone checkout page. At the top, there's a navigation bar with links: 'My Account', 'My Transactions', 'My Preferences', and 'Confidence Meter'. Below this is a form for entering merchant URL and a 'GO' button. A 'Credit Card' section shows a 'good visa -- 5882' card with a 'VISA' logo. A 'Current Profile' section shows 'John Doe'. There are checkboxes for 'Auto Form Fill', 'Auto Login', and 'Save Login'. An 'Interactive Mode' section has 'ON' and 'OFF' buttons. A status bar at the bottom of the form says 'Bank XYZ has been contacted to authorize a \$50 purchase at ebuyphone'. Below the form is a search bar and a 'Search ebuyphone.com' button. A navigation bar below the search bar lists categories: 'computers', 'software', 'electronics', 'wireless', 'office products', 'sports', 'books', 'music', 'games', 'video/dvd'. Below the navigation bar is a breadcrumb trail: 'Investor Info | Privacy Policy | Affiliates | ebuyphone.com Visa | Corporate > Basket > Checkout > Confirm'. The main content area is titled 'checkout' and has two sections: 'payment information' and 'ship to'. The 'payment information' section shows a 'Visa Card' with number '4388126297727636', expiration 'Expires 6/03', and cardholder 'Jeff Fisher'. It also shows the address 'My Bank PA Branch, 2345 El Camino Real, Palo Alto, CA 94305-1234, P 650.555.1212'. There is a link 'Add New Payment'. The 'ship to' section shows the same address for 'Jeff Fisher' and a link 'Add New Address'. At the bottom right is a 'Process Order' button. Annotations with numbers 311 through 326 point to various elements: 311 points to the 'My Bank' logo; 312 points to the 'Enter Merchant URL' field; 313 points to the 'Credit Card' section; 314 points to the 'Current Profile' section; 315 points to the 'Auto Form Fill' checkbox; 316 points to the 'Auto Login' checkbox; 317 points to the 'Save Login' checkbox; 318 points to the 'Interactive Mode' section; 319 points to the status bar; 320 points to the search bar; 321 points to the navigation bar; 322 points to the breadcrumb trail; 323 points to the 'checkout' title; 324 points to the 'payment information' section; 325 points to the 'ship to' section; 326 points to the 'Process Order' button.

311. Displays processing status to user

312. Enter URL to display merchant web site in bottom frame

313. Choose payment card

314. Select persona and associated psuedo card number

315. View past transactions and pseudo and actual info

316. Choose between automatic and interactive processing mode

317. My Bank

318. Enter Merchant URL

319. My Account My Transactions My Preferences Confidence Meter

320. GO

321. Credit Card

322. good visa -- 5882

323. VISA

324. Current Profile

325. John Doe

326. Auto Form Fill

327. Auto Login

328. Save Login

329. Interactive Mode

330. ON OFF

331. Bank XYZ has been contacted to authorize a \$50 purchase at ebuyphone

332. Search

333. Search ebuyphone.com

334. Go

335. product categories

336. gift center

337. clearance center

338. computers software electronics wireless office products sports books music games video/dvd

339. Investor Info Privacy Policy Affiliates ebuyphone.com Visa

340. Corporate > Basket > Checkout > Confirm

341. checkout

342. payment information

343. Visa Card

344. 4388126297727636

345. Expires 6/03

346. Jeff Fisher

347. My Bank PA Branch

348. 2345 El Camino Real

349. Palo Alto, CA 94305-1234

350. P 650.555.1212

351. Add New Payment

352. ship to

353. Jeff Fisher

354. 123 Main St.

355. Mt View CA 95014

356. P 650 555.1212

357. edit

358. Add New Address

359. Process Order

360. 326. Psuedo card number and optional false address

361. 324. Valid shipping address, may be post office box

362. 322. In auto mode, After user hits 'buy', he is kept uptodate on payment processing status

Figure 15

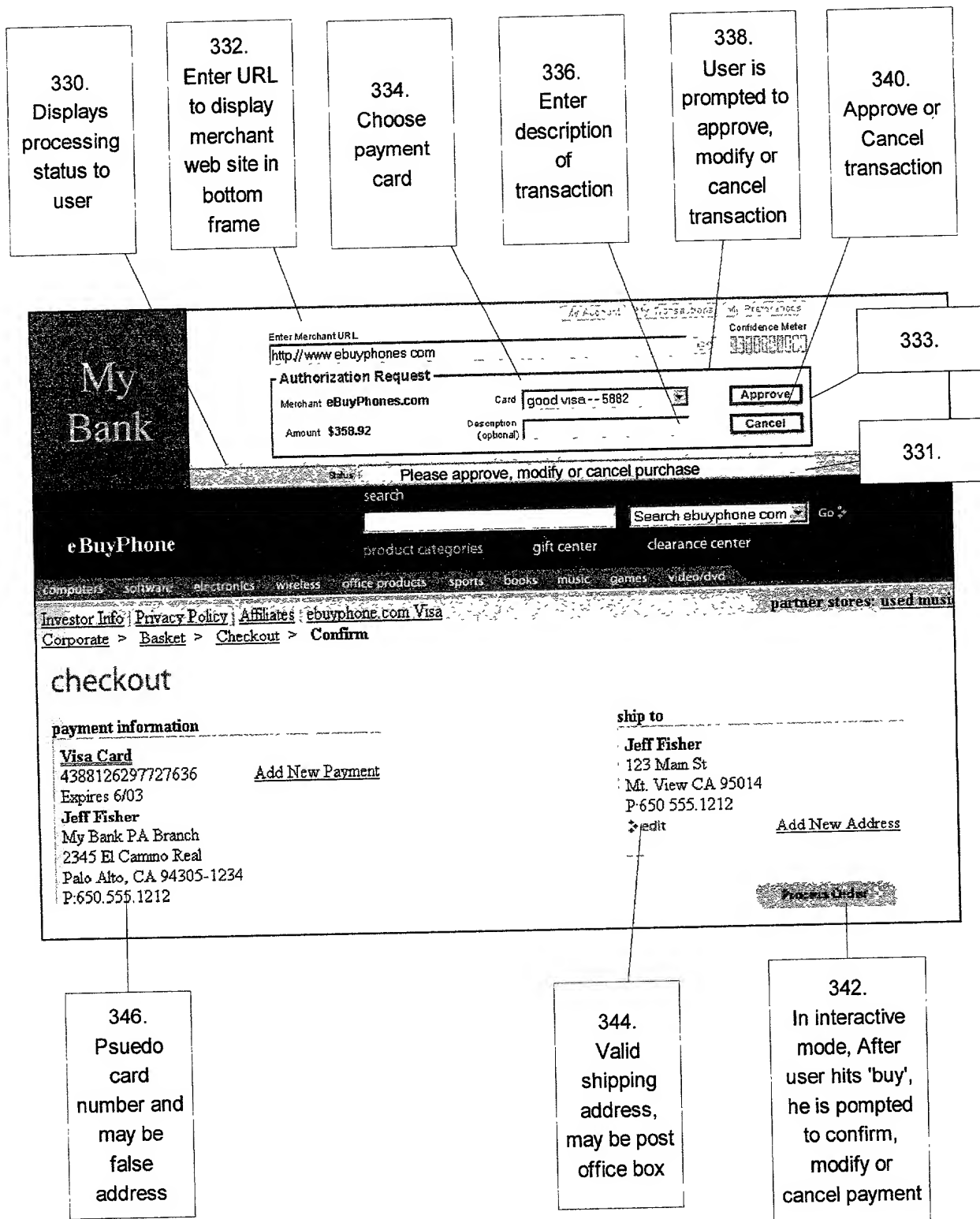


Figure 16

350.
Displays
processing
status to
user

352.
Selecting "My
Transactions"
provides an online
or printed
statement

354.
PDP links merchants info
(confirmation number) with
the info normally found on
credit card statements.
Click URL to go to
merchant's transaction
record

The screenshot shows a web interface for 'My Bank'. At the top, there are links for 'My Account', 'My Transactions', and 'My Preferences'. Below these is a search bar for 'Enter Merchant URL' and a 'GO' button. A 'Credit Card' section displays 'good visa -- 5882' and 'Details'. An 'Auto Form Fill' section shows 'Auto Login' and 'Save Login' options. A 'Confidence Meter' and 'Interactive Mode' (ON/OFF) are also visible. A status bar indicates 'Payment card statement from period 10/01/01 to 10/31/01'.

The main section is titled 'Transaction History' and contains a table with the following data:

Transaction #	Date	Merchant	Order #	Description	Amount	Card
1001	2001-10-02 14:40:35.0	amazon	1234567	null	123.45	my credit
1002	2001-10-02 14:53:21.0	ebuyphone	1002059601896	none	7.53	my credit
1003	2001-10-02 14:40:35.0	amazon	1234567	null	123.45	my credit

Below the transaction history, there is a section for 'shopping basket' with a table showing items and their quantities. A callout box 355 points to a 'BuyPhone' link, and a callout box 356 points to a screenshot of a purchased item within the basket.

355.
Provides
info to
document
purchase

356.
Statement
contains a
screenshot
of
purchased
item

Figure 17

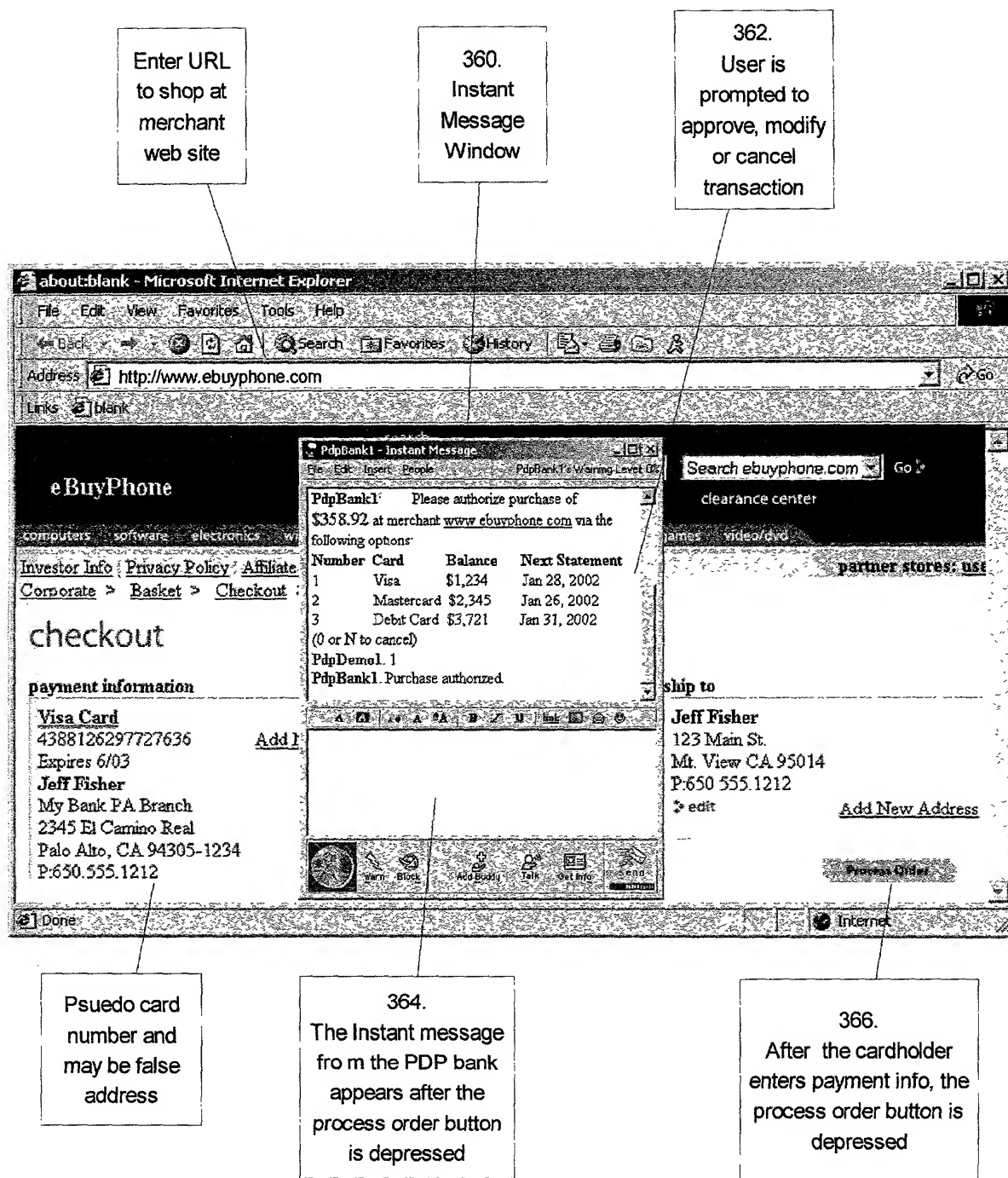


Figure 18

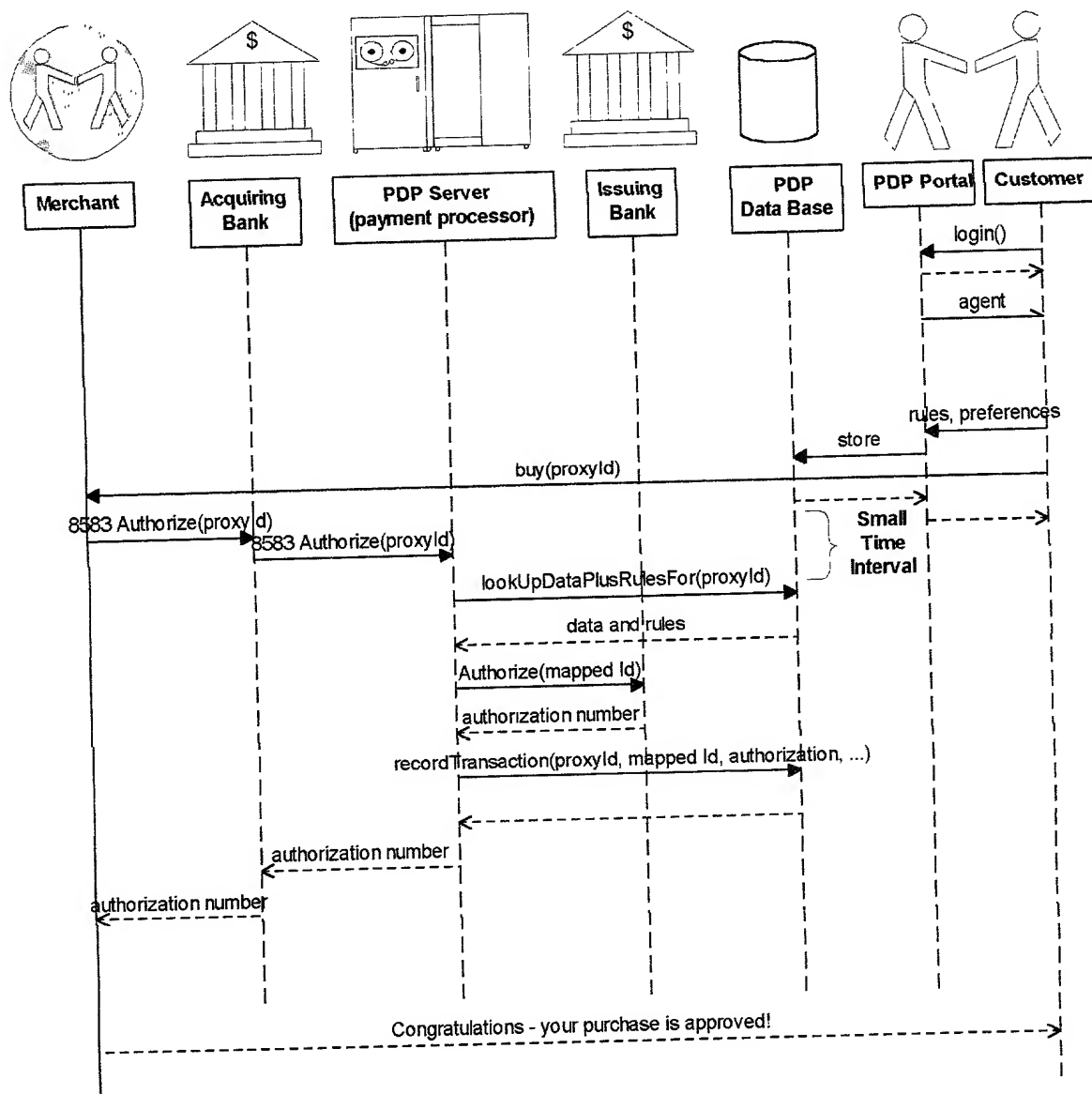


Figure 19

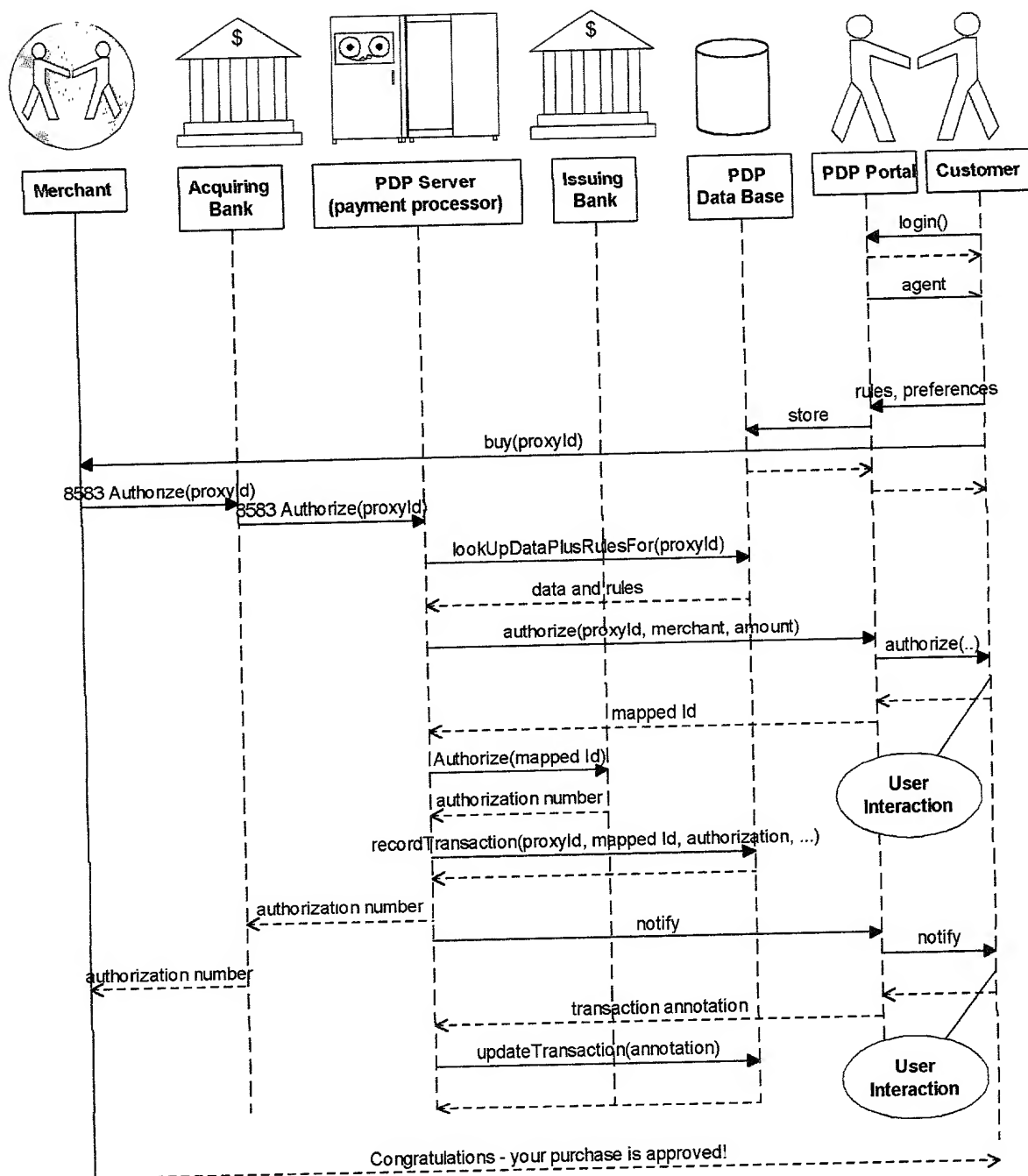


Figure 20

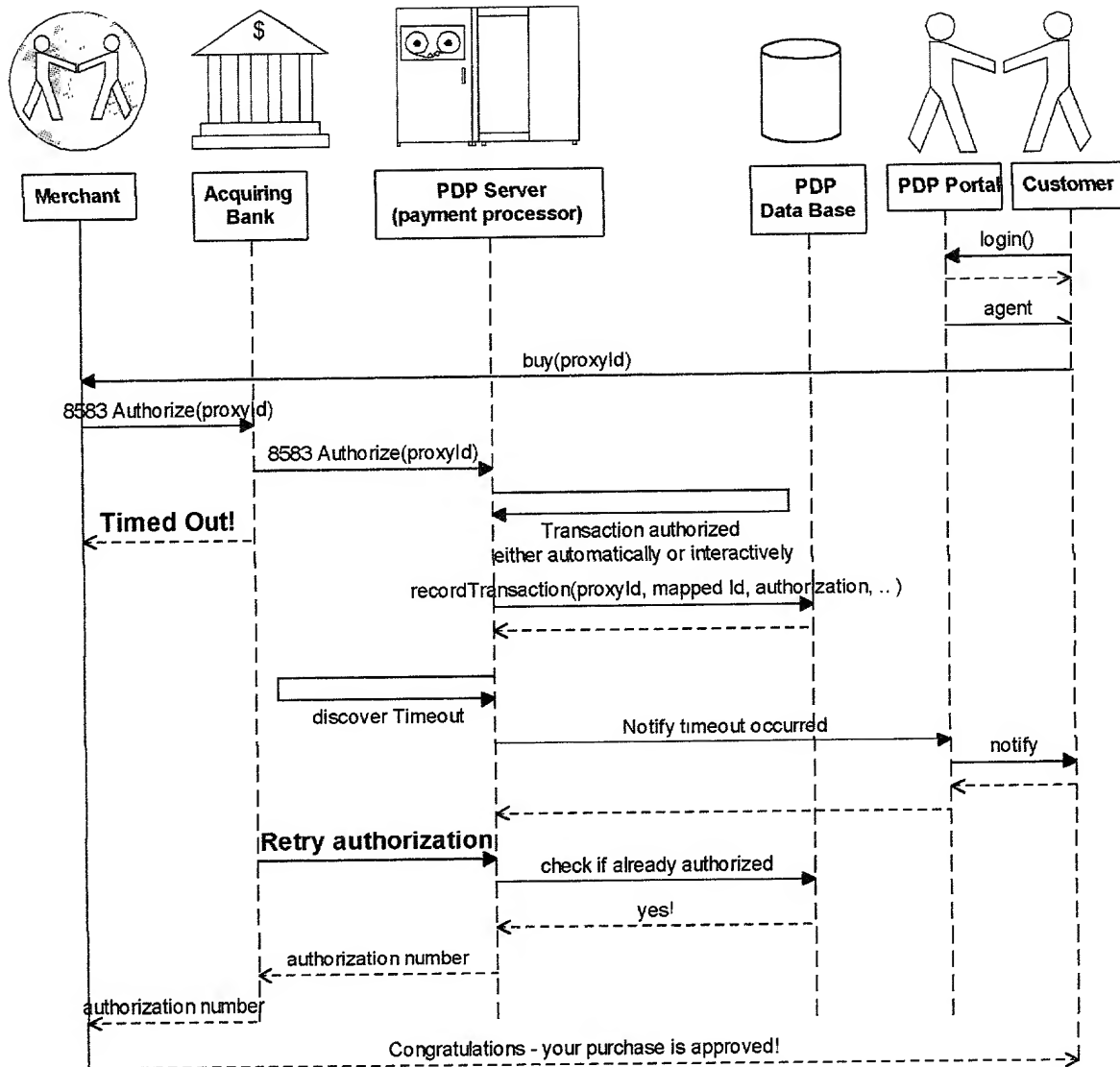


Figure 21